

نموذج رقم (١٢)

جامعة: Mansoura

كلية: Nursing

قسم: Nursing Administration

توصيف مقرر دراسي

١ - بيانات المقرر		
Training summer	الفرقة/المستوى:	Applications on quality of health care services اسم المقرر: تطبيقات في جودة الخدمات والرعاية الصحية
		الرمز الكودي: SCT 1304
1 credit hours 2 credit hours	نظري عملي	عدد الساعات الدراسية: B.Sc. in Nursing credit hour system

This training aims to enable students to be competent in the applications of quality improvement measures of health services	٢ - هدف المقرر:
٣ - المستهدف من تدريس المقرر :	
A1. Identify the concepts of quality, quality improvement and total quality management. A2. Discuss the importance of quality health care in hospitals. A3. List the principle of total quality management A4. Discusses process of quality improvement	أ - المعلومات والمفاهيم:
B1. Analyze the role of health care team in managing healthcare resources B2. Synthesize strategies for overcoming environmental characteristics inhospitable to quality improvement to reach the best outcome of nursing actions. B3. Differentiates between quality control , assurance and improvement B4. Analyze six dimension needed for quality improvement B5. Distinguish between utilization management measurement, assessment,	ب - المهارات الذهنية الخاصة بالمقرر:

<p>and improvement activities.</p>	
<p>C1 Apply structural, process, and outcome measures to evaluate quality of care.</p> <p>C2. Implement Continuous quality improvement framework model</p> <p>C3. Applies methods of interpreting healthcare performance measurement data</p> <p>C4. Implement Quality Storyboard Mock-Up on different nursing categories.</p> <p>C5. Applies improvement tools in an improvement project.</p> <p>C6. Constructs framework for quality improvement program for clinical area.</p> <p>C7. Audit structure, process and outcomes tools in clinical area.</p>	<p>ج- المهارات المهنية الخاصة بالمقرر:</p>
<p>D1. Manage time of team meetings effectively.</p> <p>D2. Manage time effectively in clinical area.</p> <p>D3. Develops a shared vision about the importance of quality health care in hospitals.</p> <p>D4. Conducts communication effectively with all members in the organization.</p> <p>D5. Utilize resources effectively and efficiently.</p> <p>D6. Audit records and reports accurately and effectively.</p> <p>D7. Shows cooperation and support among all members in organization</p>	<p>د- المهارات العامة:</p>
<p>E1. Establish cooperative culture about Total Quality Management among health care teams.</p> <p>E2. Integrate information and experience with peers and colleagues.</p>	
<p>Unit I: Introductory Session</p> <p>Unit II: Total Quality Management & Continuous improvement</p> <p>Unit III: performance tool & Auditing</p> <p>Unit IV : Measuring & evaluating nurses performance</p>	<p>٤- محتوى المقرر:</p>

UnitV: patient safety		
1- Project Based Learning (PBL) 2-Small group work 3- Clinical placement		٥- أساليب التعليم والتعلم :
Not applicable		٦- أساليب التعليم والتعلم للطلاب ذوي القدرات المحدودة :
		٧- تقويم الطلاب :
1- Semester summative evaluation that include a- Participation of PBL b- Clinical practice evaluation 2- Summative final evaluation that include: a- Practical examination		أ- الأساليب المستخدمة:
1- Semester summative evaluation		ب- التوقيت:
a- Participation of PBL	5 th week	
b- Clinical practice evaluation	6 th week	
2- Final summative evaluation		
a- Practical examination	7 th week	
1-Semester summative evaluation a- Semester work 180marks (60%) a- Participation of PBL 85 marks (28.3%) b- Clinical practice evaluation 95 marks (31.7%) 2- Final summative evaluation 120marks (40%) a- practical examination 120 marks (40%) Total 300 marks (100%)		ج- توزيع الدرجات:
		٨- قائمة الكتب الدراسية والمراجع :
_____		أ- مذكرات
_____		ب- كتب ملزمة:

<ul style="list-style-type: none"> • PATRICE SPATH(2009)introduction to healthcare quality management. Health Administration (Pdf) • Steping, L., (1993): Quality assurance the route to efficiency and competitiveness, 3rd ed., Hartnolls, Bodmin Co., Great Britain. • Suri, K.,(2005): Total quality management principles and practice tools &techniques, 2nd ed., Asia Enterprises Co., New Delhi. • Lester, R., Enrick, N., &Mottley, H., (1992): Quality control for profit gaining the competitive edge, 3rded., Marcel Dekker, INC, New York. • Huston.C &Marquis .B(2006)Leadership roles and management functions in nursing theory and application 5th edition..Lippincott Williams &Wilkins. 	<p>ج- كتب مقترحه:</p>
<ul style="list-style-type: none"> • http://www.ahima.org 	<p>د- دوريات علمية أو نشرات .. الخ</p>

أستاذ المادة:

Amira Hassanin

رئيس مجلس القسم العلمى: