

نموذج رقم (أ11)

University: Mansoura

Faculty: Nursing

Department: Nursing Administration

Course Title: Applications on quality of health care services

تطبيقات في جودة الخدمات والرعاية الصحية

Code: SCT 1304

ILOs Matrix for Course Content

Course Content	Teaching Weeks	A. Knowledge & Understanding	B. Intellectual Skills	C. Practical & professional Skills	D. General & Transferable Skills	E. Attitude
		from A1 to A4	from B1 to B5	from C1 to C7	from D1 to D7	from E1 to E2
Unit I: Introductory Session	1 st week	A1	B1	C1	D1-D3	E1,E2
Unit II: Total Quality Management & Continuous improvement	2 nd week	A1 ,A2	B1,B3,B4,B5	C1,C2	D1-D4	E1,E2
Unit III: performance tool & Auditing	3 th week	A1-A3	B1,B2	C1,C3,C6	D5,D6	E1,E2
Unit IV : Measuring and evaluating nurses performance	4 th week	A4	B4	C5,C6	D1-D7	E1,E2
Unit V: patient safety	5 th week	A3	B2,B5	C1-C6	D1-D7	E1,E2

Teacher course:
Dr. Hamdy Shaheen

Course coordinator

Dr. Asmaa Noustafa

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Head of Department

Assist. Prof. Dr. Ahlam Elshaer

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