



Annual Department Plan of Community and Environmental Service Activities

Academic Year: 2023 / 2024

Department: Nursing Administration

➤ Oncology Center Mansoura university

Activities (Training courses/ workshops/ Lectures)	Activity executors	Target Group	Organizing Committee
Attitude of patient safety culture	Dr/ Amira Abdelmenaem Dr/ Amina Hassan	Nursing staff and nursing unit managers	Nursing Administration Department & Training and continuing education unit at the Oncology Center, Mansoura University
Effective communication skills	Assist.Prof/ Eltahra Elsayed Assist.Prof/ Nehad Saad	Nursing staff and nursing unit managers	
Change management	Assist.Prof/ Saher Hassan Helaly Dr/ faten ahmed	Nursing staff and nursing unit managers	
Conflict management strategies	Assistant Lecturer /Nora Atef Assistant Lecturer / Hanim Mohamed Demonstrator / Safia Khaled	Nursing staff and nursing unit managers	



➤ **Mansoura University Children’s Hospital**

Activities (Training courses/ workshops/ Lectures)	Activity executors	Target Group	Organizing Committee
Healthcare System in The Light of Egypt’s 2030 Vision.	Prof. Awatef Hassan Kassem	Nursing staff and nursing unit managers	Nursing Administration Department & ➤ Training and continuing education unit at the Mansoura University Children’s Hospital
Models of Quality Management on Nursing	Prof/ Hala Gabr		
Professional ethics and job loyalty in nursing	Assist.Prof/ Saher Hassan Helaly Dr/ Faten Ahmed		
The arts of effective communication with colleagues,senior leaders,patients,and their family	Assist.Prof/ Maysa Fekry Dr/ Amira Abdelmenaem		
Risk management and continuity of service within health care institution	Assist.Prof/ Eltahra Elsayed Assist.Prof/ Nehad Saad		
Problem solving &decision making skills for managing care delivery effectively	Assistant lecturer/ fayza mousa Assistant lecturer/ ghada Mohamed kamal		



<p>Polarity management for solving problems facing nursing staff</p>	<p>Assist. Prof / Saher Hassan Helaly Assistant Lecturer / Hanim Mohamed Assistant Lecturer /Nora Atef Demonstrator / Safia Khaled</p>		
<p>The rights of patients and their families :international standards</p>	<p>Assist.Prof/ Asmaa Mostafa</p>		
<p>Jahar as a national Safety requirements in health care institution</p>			
<p>Nsr : 1</p>	<p>Assistant Lecturer /Nora Atef</p>		
<p>Nsr : 2&7</p>	<p>Assistant Lecturer / Asmaa Elwan</p>		
<p>Nsr : 5</p>	<p>Demonstrator / Safia Khaled</p>		
<p>Nsr : 6</p>	<p>Demonstrator / Karima Fawzy</p>		

Head of Department

Head of Department Activities Committee